



NICHS Health Check Terms and Conditions

By attending your scheduled health check appointment, you agree to the following terms and conditions:

1. Right to Refuse Service

We reserve the right to refuse or withdraw service in the following circumstances:

- If you arrive more than **10 minutes late** to your scheduled appointment time.
 - If you present with symptoms of illness (e.g., fever, coughing,)
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2. Respectful Conduct

We kindly ask that all individuals treat our staff with **dignity and respect** throughout the appointment. Any form of abusive, aggressive, or inappropriate behaviour may result in the immediate termination of the appointment and withdrawal of services.

3. Appointment Withdrawal

Appointments may be withdrawn at any time if the above conditions are not met or if it is deemed necessary to protect the wellbeing of staff and other participants.

4. Data Privacy

We are committed to protecting your personal data in accordance with applicable data protection laws, including the UK General Data Protection Regulation (UK GDPR).

- Any health information collected during your appointment will be handled confidentially and stored securely.
- Your data will only be used for the purpose of delivering the health check service and will not be shared with third parties without your explicit consent, unless required by law.
- You have the right to access, correct, or request deletion of your personal data at any time.

- For further details, please refer to our full privacy policy.

6. Disclaimer:

Health check is not a substitute for a medical diagnosis and NICHS are not liable for any outcomes resulting from the information we provide or the actions taken or not taken by you, the individual, following the health check.

7. Withdraw service:

NICHS retain the right to cancel services in the case of;

- staff illness
- extreme weather

In any instances NICHS will try their best to re-schedule at a time suitable to clients and you will be notified of any cancellations as soon as possible.

8. Client cancellation:

NICHS requires a minimum of 48 hours notice of cancellation of all appointments. Failure to cancel within 48 hours may result in costs being accrued to the organisation/individual or refusal of future service provision.